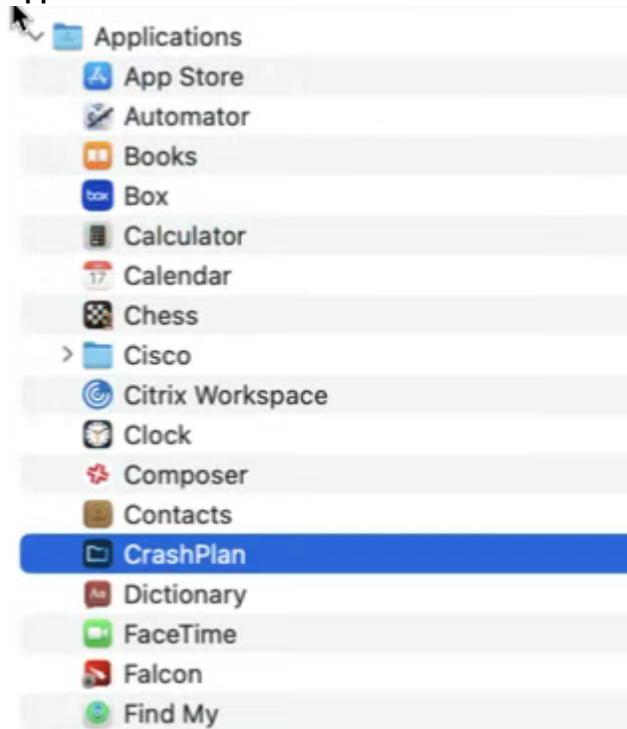# CrashPlan macOS Setup

Verify if **CrashPlan** is installed on your computer by searching for the CrashPlan application in your **Applications** folder:
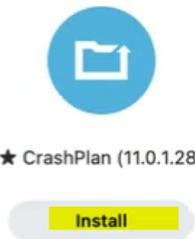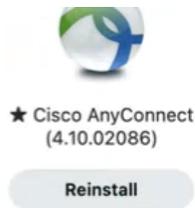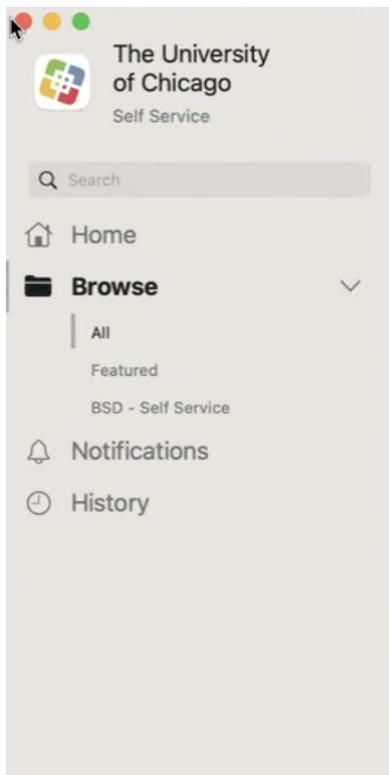

If CrashPlan is not installed, launch the "Self Service" application from your **Applications** folder:
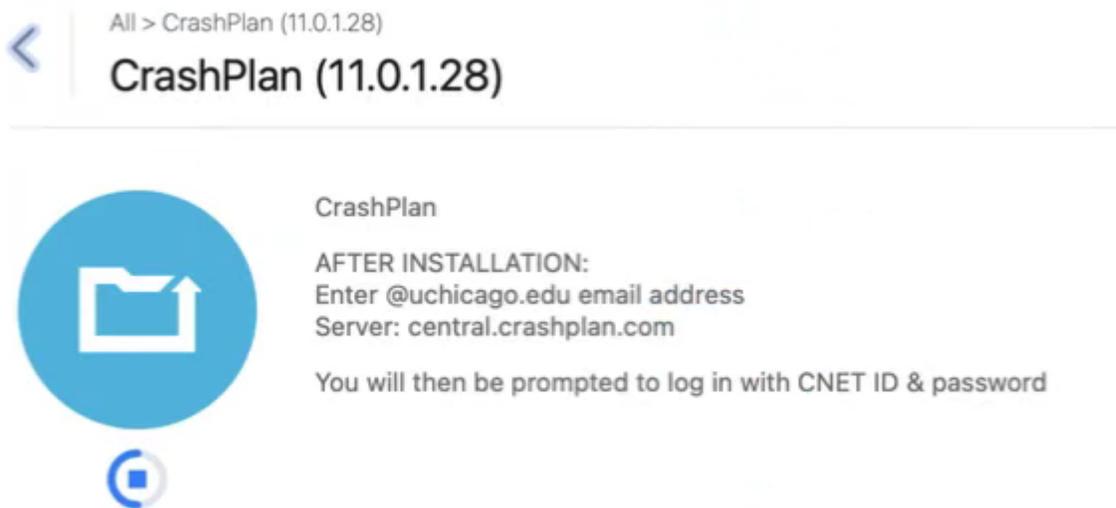

Note: If you don't see the Self-Service application, it likely means your mac is not fully managed by BSDIS DSS.
Please reach out to BSDIS DSS Helpdesk (bsdis@bsd.uchicago.edu, 773-834-4000) for additional support.

Click the 'Install' button for the CrashPlan:

CrashPlan will install:

CrashPlan will then launch.

Enter your full UChicago email address (cnetid@uchicago.edu) in the Username field

and **central.crashplan.com** in the Server Address field and click **Continue**

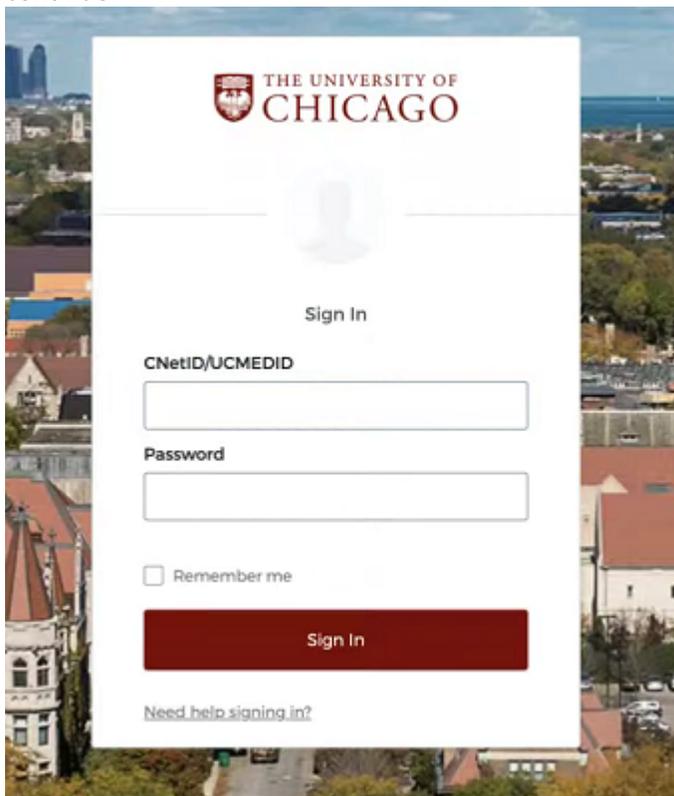Enter in your CNetID and password and click **Sign In**. Complete the Duo 2Factor authentication to continue.

If you see this screen, close the browser and return to the CrashPlan app:

Sign in successful. The CrashPlan app will be signed in automatically. You can close this

At this prompt, select 'Add New Device':

Looks like this device is signing in for the first time.

Are you adding a new device or replacing an existing device?

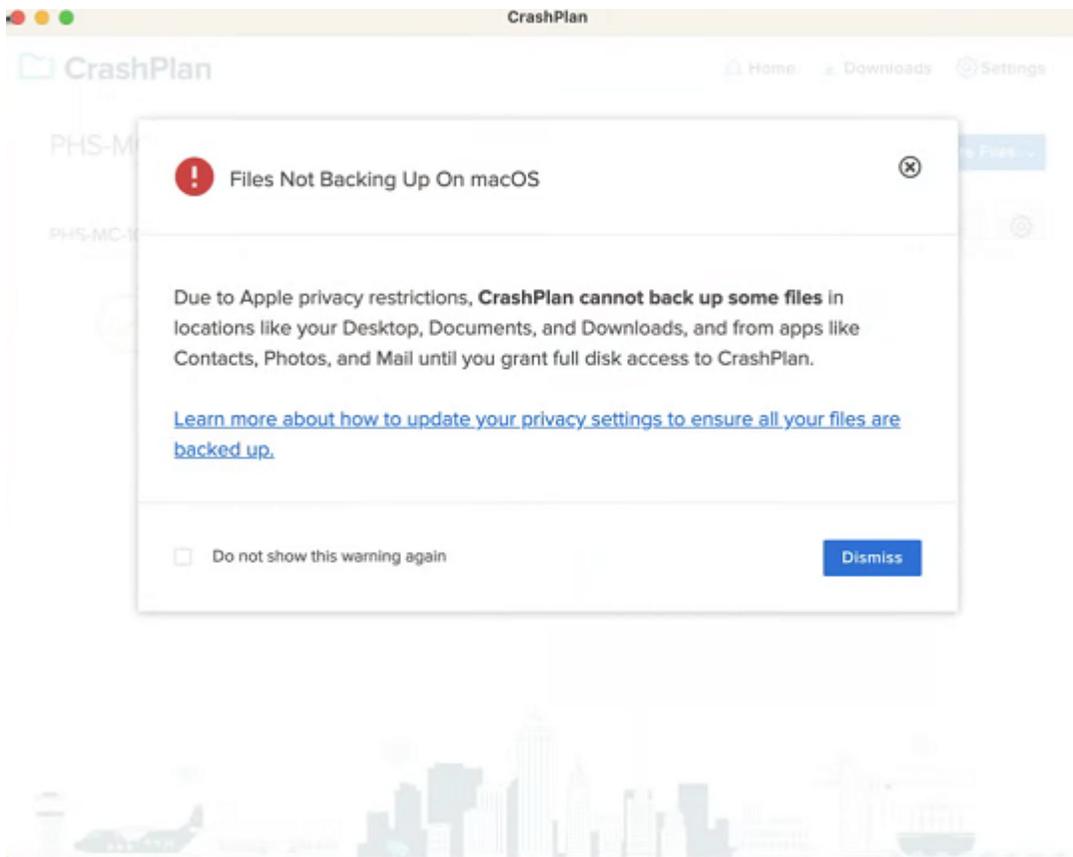**Add New Device**   **Replace Existing**
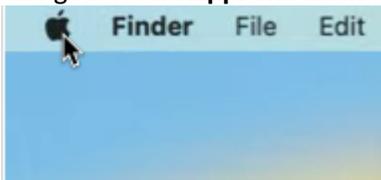
Select 'Yes' to confirm:

Add as new device

Are you sure you want to add this as a new device instead of replacing a device? You will need to start a new backup for this device.

No, Back To Replace   Yes

If you see this prompt, you will need to grant **Full Disk Access** to the CrashPlan application.
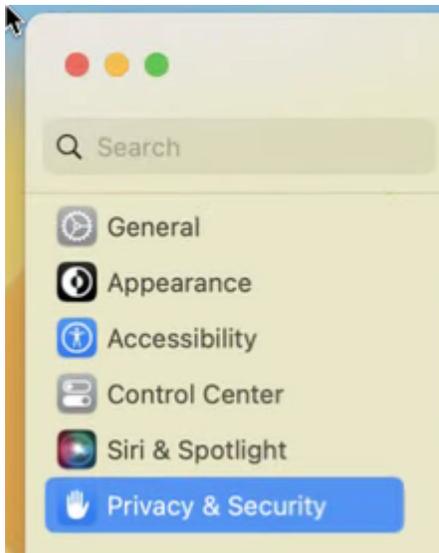
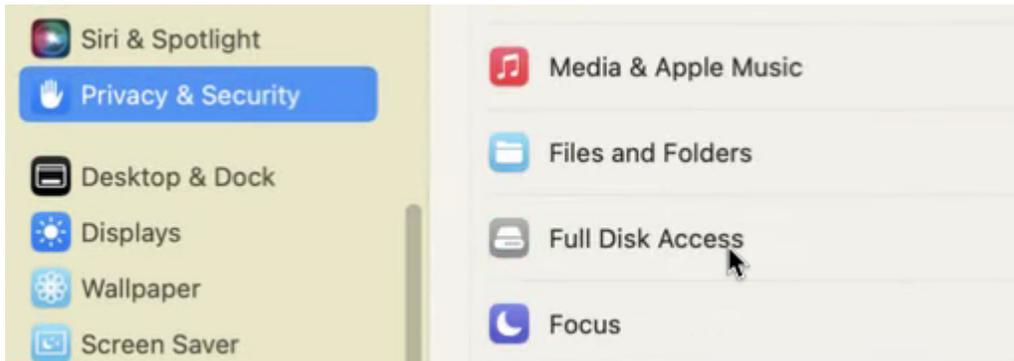Navigate to the **Apple** menu in the upper left corner of the screen.

Select **System Settings** (in older MacOS software this is called **System Preferences**) from the menu.
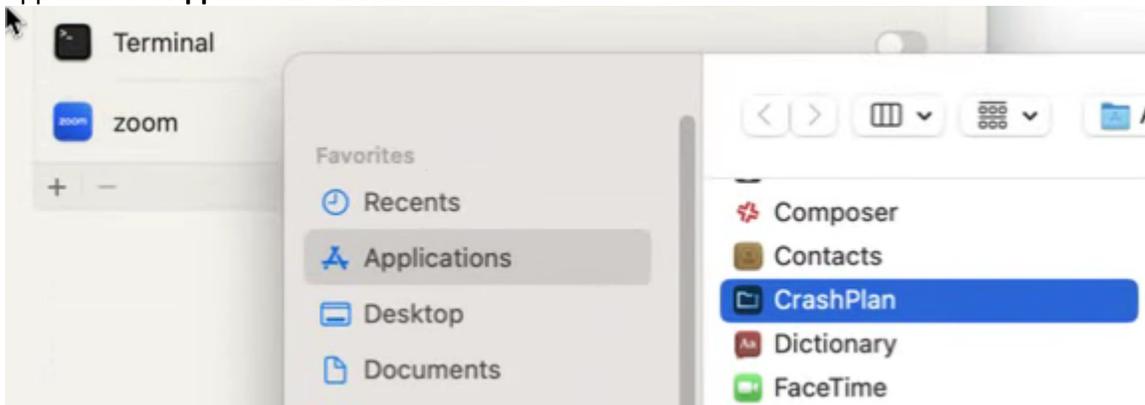

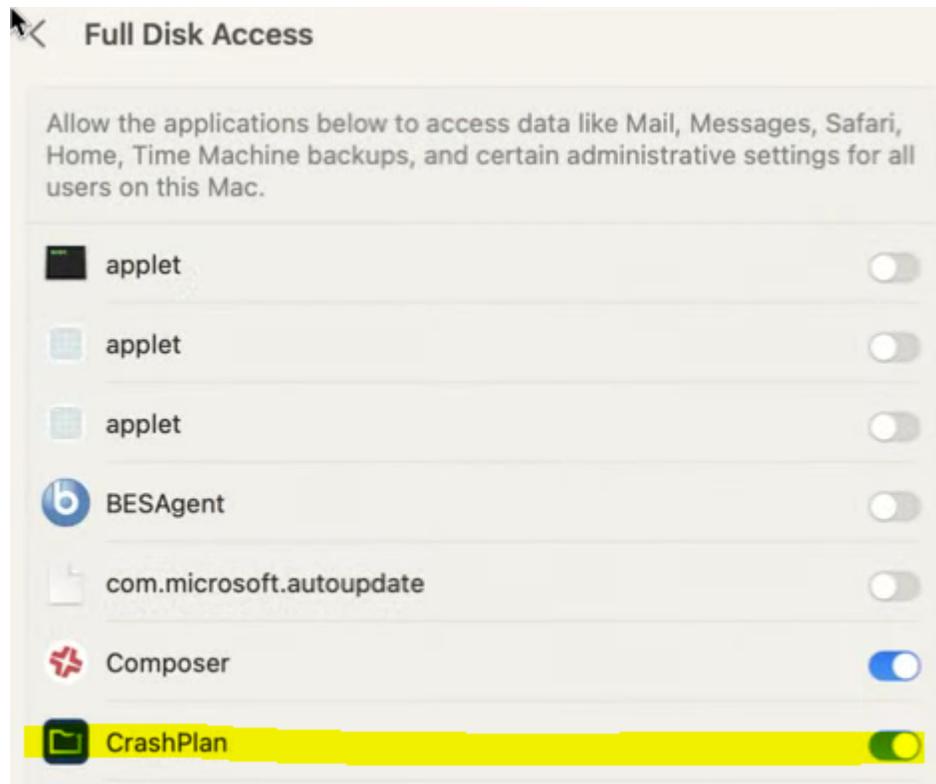From the **System Settings** panel, click the **Security & Privacy** icon.

Select **Full Disk Access**:

If CrashPlan is not listed, add the CrashPlan application by clicking the **+** icon and selecting the CrashPlan app from the **Applications** folder:

Toggle CrashPlan to on:

Select **Quit & Reopen**:

The following screen shows CrashPlan scanning the computer preparing for the first backup.

CrashPlan

▓▓▓▓▓▓▓ ⌄

Restore Files ⌄

▓▓▓▓▓▓ Backup Set — Scanning: 372.4 MB found

Manage Files...   ⚙

PROe Cloud, US - West
Synchronizing block information (4.37%)
Synchronizing - Comparing the files on your device and the files on the destination.