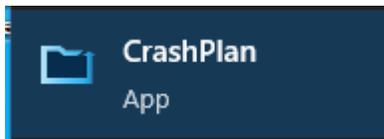
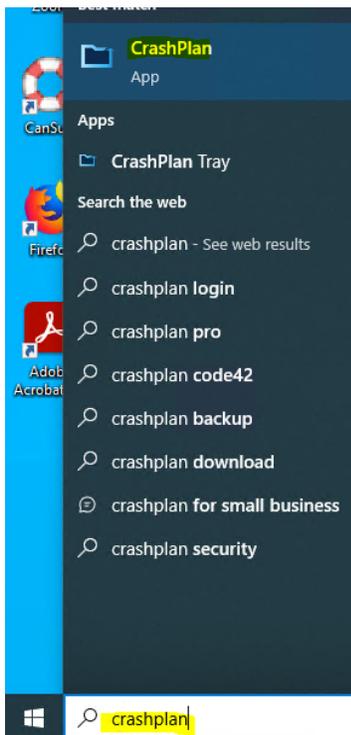


## CrashPlan Windows Setup

Launch CrashPlan from the list of programs in the Start menu on your computer:



You can also search for CrashPlan in the Windows search box:



**Note:** If you don't see the CrashPlan application, it likely means your device is not fully managed by BSDIS DSS.

Please reach out to BSDIS DSS Helpdesk ([bsdis@bsd.uchicago.edu](mailto:bsdis@bsd.uchicago.edu), 773-834-4000) for additional support.

Once running, enter your full UChicago email address in the Username field and **clients.us2.crashplan.com** in the Server Address field and click **Continue:**

Sign in to CrashPlan

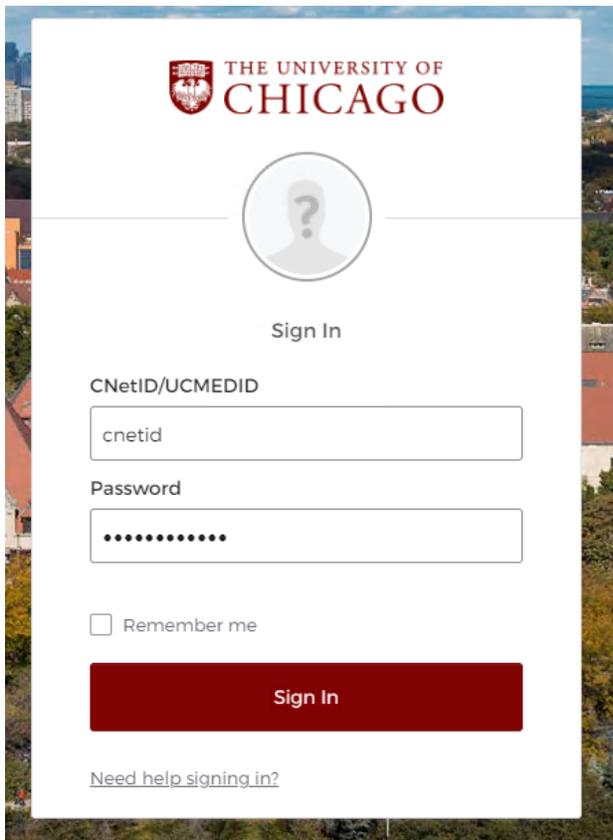
Username  
cnetid@uchicago.edu

Server Address  
clients.us2.crashplan.com

[Continue](#)

[Sign up for an account](#)

Enter your **CNetID** and password and click **Sign in**. Complete the Duo 2Factor authentication to continue:



The image shows a sign-in page for The University of Chicago. At the top is the university's logo and name. Below that is a circular icon with a question mark. The page contains a 'Sign In' section with two input fields: 'CNetID/UCMEDID' containing 'cnetid' and 'Password' with masked characters. There is a 'Remember me' checkbox which is unchecked. A red 'Sign In' button is at the bottom of the form. A link for 'Need help signing in?' is located below the button.

 THE UNIVERSITY OF CHICAGO



Sign In

CNetID/UCMEDID

Password

Remember me

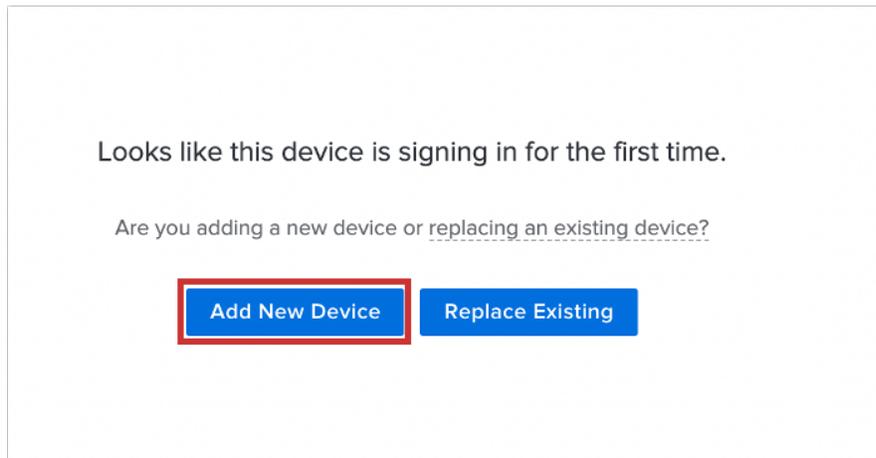
[Sign In](#)

[Need help signing in?](#)

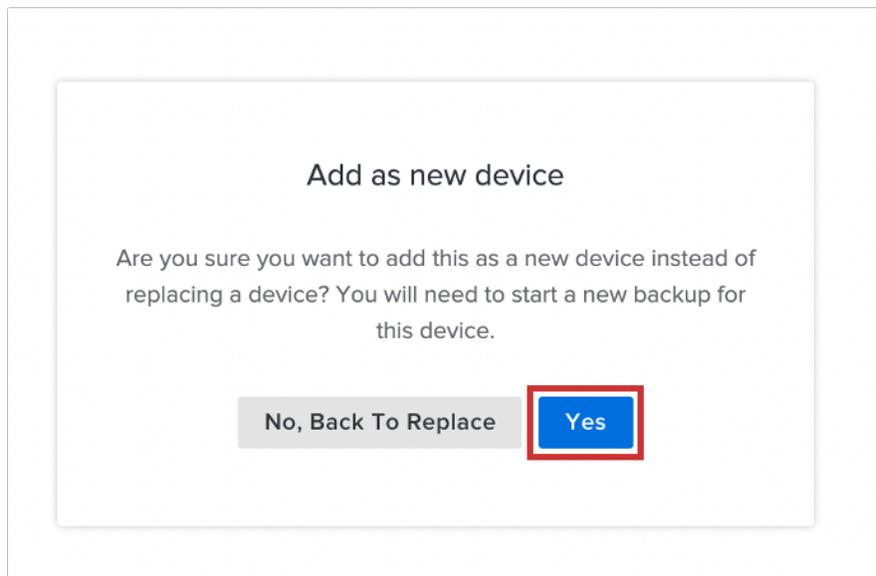
You may see this screen, please close the window:

Sign in successful. The CrashPlan app will be signed in automatically. You can close this window.

The following screen will present two options: “**Add New Device**” or “**Replace Existing**”. For a first-time installation click the “**Add New Device**” button



The next screen will prompt to confirm your selection of adding a new device. Click the **Yes** button to continue.



The following screen shows Code42 scanning the computer preparing for the first backup.



Pause Backups

Restore Files 

The University of Chicago - Central IT - Backup Backup Set — Scanning: 253.0 MB found

Manage Files...



PROe Cloud, US - West

Scanning backup selection

Last backup < 1 minute ago | 460 files (121 MB) to do

C. > optimization\_guide\_prediction\_model\_downloads > fe18f463-24bc-4150-8e7a-0eeaf... > global-entities\_nam... | 12%